



The GEO Group, Inc.

GLOBAL EXPERTISE IN OUTSOURCING

## HISTORY & EXPERIENCE

**T**he GEO Group, Inc., formerly WCC, was formed in 1984 as a division of The Wackenhut Corporation (TWC) and became a wholly-owned subsidiary in 1988, incorporated as Wackenhut Corrections Corporation (WCC). Prior to the inception of this new subsidiary in 1988, WCC's Chairman & CEO, George C. Zoley, (then Vice President of Wackenhut Services, Inc.), provided the leadership in developing and marketing The GEO Group's detention/correctional services to governmental agencies. Initial contracts awarded to The GEO Group in the mid-1980's clearly indicated there was a demand for these services. TWC placed its financial strength and considerable corporate resources behind its commitment to provide specialized professional services in the detention/correctional field and The GEO Group began its initial phase of strong industry growth.

### Milestones

In **July 1994**, The GEO Group made an initial public offering (IPO) of its shares (and became a publicly traded company on the NASDAQ exchange. In **1996**, the Company made a secondary offering of shares and was listed that same year on the New York Stock Exchange under the ticker symbol WHC (NYSE:WHC). Additionally, in **April 1998**, The GEO Group was a co-registrant in the formation of Correctional Properties Trust (CPT), a New York Stock Exchange-listed company under the tick-



*The GEO Group's World Headquarters in Boca Raton, Florida*

*The GEO Group is a world leader in the delivery of correctional and detention management, health and mental health services to federal, state and local government agencies around the globe. The GEO Group offers a turnkey approach that includes design, construction, financing and operations. The Company represents government clients in the United States, Australia, South Africa, New Zealand, Cuba and Canada.*

er symbol CPV (NYSE:CPV). CPT was formed as a real estate investment trust (REIT) to capitalize on the growing trend toward utilizing privately sourced capital in the privatized corrections industry. The principal business strategy of CPT is to acquire correctional and detention facilities from both private prison operators and governmental entities and to lease such facilities to experienced correctional and deten-

tion facility operators under long-term, non-cancelable, triple-net leases. The formation of CPT, with its strategic alliance with The GEO Group, provides ready access to capital in support of client construction and development needs.

On **May 8, 2002**, The GEO Group's then parent company, TWC, was acquired by the Danish security company, Group 4 Falck. The acquisition triggered a "change of control" clause in The GEO Group's UK joint venture shareholders agreement that provided its joint venture partner the right to acquire The GEO Group's one-half interest in the UK joint venture. This acquisition was completed on **July 2, 2003**, resulting in The GEO Group's receipt of approximately \$80 million (pre-tax) for its joint venture interest.

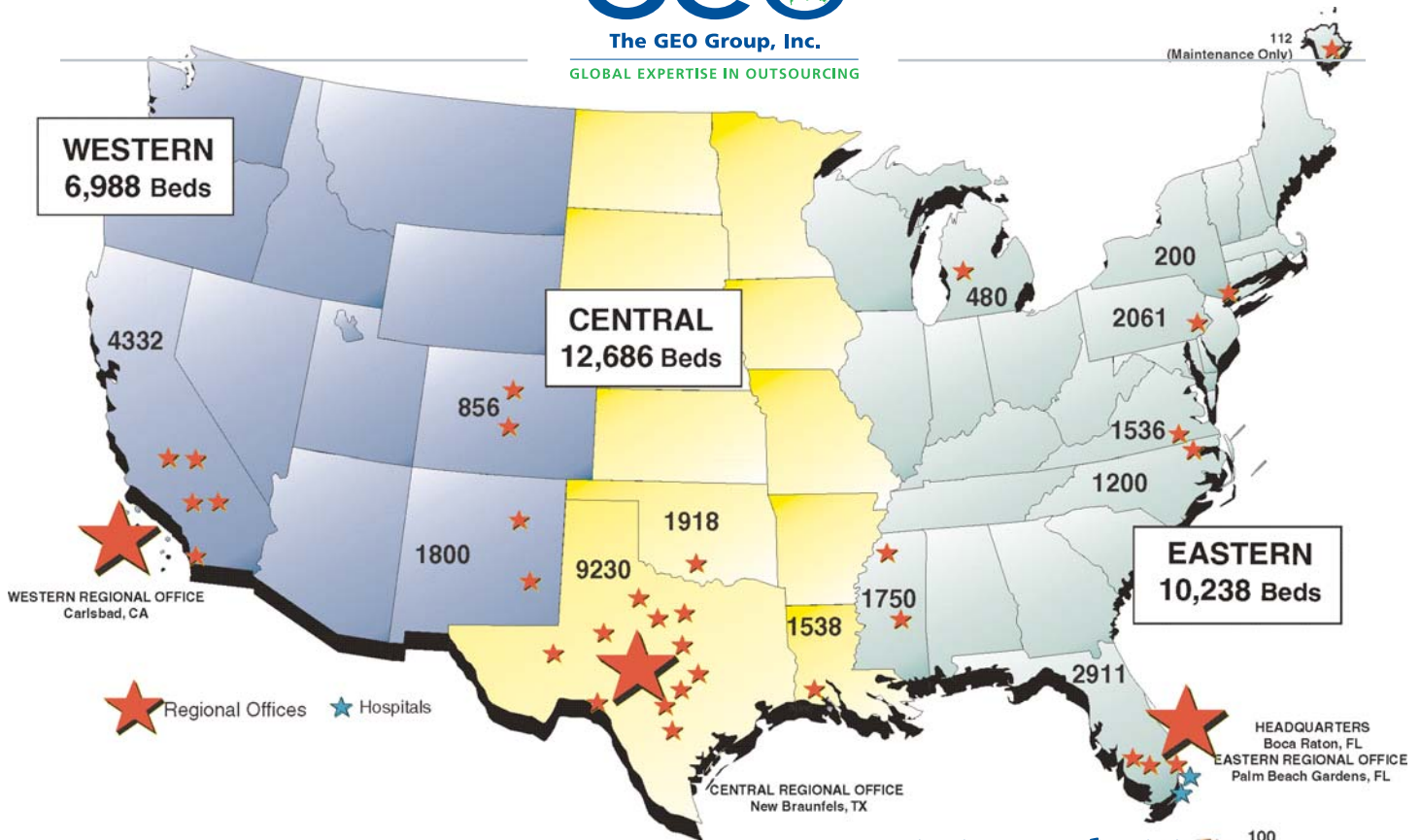
In **April 2003**, The GEO Group entered into an agreement to repurchase all 12 million shares of WCC common stock held by Group 4 Falck A/S, its 57 percent majority shareholder, for \$132 million. Repurchase of these shares was completed on **July 9, 2003**.





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The acquisition of TWC by Group 4 Falck in May 2002 opened up new opportunities for the future of The GEO Group. In **April 2003**, we moved our world headquarters from Palm Beach Gardens, Florida to Boca Raton, Florida. This physical separation heralded a new direction in our corporate operations.

In **July 2003**, The GEO Group was placed on Florida Trend Magazine's Top 250 Public Companies. This is an annually compiled list that highlights the largest publicly-traded, Florida-headquartered companies. The list represents a cross-section of leading firms in various industry sectors who are contributing to Florida's growing economic base.



On **November 18, 2003**, the shareholders approved the Company's name change from Wackenhut Corrections Corporation to The GEO Group, Inc. This change became effective on **November 25, 2003** upon the filing of an amendment to the Company's Articles of Incorporation with the Secretary of State in the state of Florida where the company is incorporated.

On **January 21, 2004**, The GEO Group began trading on the New York Stock Exchange under its new name and new ticker symbol, GGI.

## Mission and Vision

The GEO Group insists that each of its facilities be a model of modern correctional management and offender programs. We believe that while incarcerated, each offender must be given the greatest opportunity to change his, or her, life. Through counseling, work opportunities, academic and vocational education, structured leisure programs, family values reorientation, substance abuse awareness and coping skills, aftercare structuring and victim restitution, each offender is given the chance to realize a successful future as a contributing member of a free society. While The GEO Group provides the appropriate rehabilitation services, emotional encouragement and other incentives, the burden falls on the offender to make use of this valuable opportunity and resources. Nonetheless, we see that the future of The GEO Group will be partially determined by its success in encouraging offenders to take full advantage of these rehabilitation services.

On the basis of quality of services, corporate resources, financial strength and general liability insurance protection, The GEO Group stands front and center as the premier provider of private sector detention/correctional management services, with a solid foundation in place for future growth and success. **GEO**





## PUBLIC-PRIVATE PARTNERSHIPS

**G**EO is a world leader in the privatized development and/or management of correctional facilities with operations in the United States, Australia, South Africa, New Zealand, Cuba and Canada. The GEO Group is one of the largest publicly traded corrections management companies in the world and is expanding its talents by diversifying its services. In addition to these facility contracts, The GEO Group has contracts in related fields such as Court Escort & Custody Services in Australia; correctional facility maintenance in Canada; and as a provider of primary health care services to 100 percent of the public prisons in the State of Victoria, Australia.

In **July 1997**, the Federal Bureau of Prisons selected The GEO Group to manage the **TAFT CORRECTIONAL INSTITUTION**, a 2,048-bed low security prison in Taft, California. This is indeed an historic event in our progress, as well as the privatized corrections industry, since it is the **first time the Federal Bureau of Prisons has contracted out the management of one of its major facilities.**



*The 2,048-bed Taft Correctional Institution is under contract to the Federal Bureau of Prisons and marked the first time the BOP contracted out the management of one of its major facilities.*

In **March 2000**, the Federal Bureau of Prisons awarded The GEO Group a contract to design, construct, finance and manage a 1,200-bed correctional facility in Winton, North Carolina to house District of Columbia prisoners. The **RIVERS CORRECTIONAL INSTITUTION** opened in **March 2001**, exactly one year after contract award.



*The Rivers Correctional Institution in Winton, North Carolina was completed on time and within budget for the March 2001 opening.*

In addition to this contract, The GEO Group also provides detention, corrections and custodial services for the Department of Homeland Security-Bureau of Immigration & Customs Enforcement (DHS-BICE) and the U.S. Marshals Service at ten other locations, thus making The GEO Group **one of the largest provider of correctional services to the United States Federal Government.**

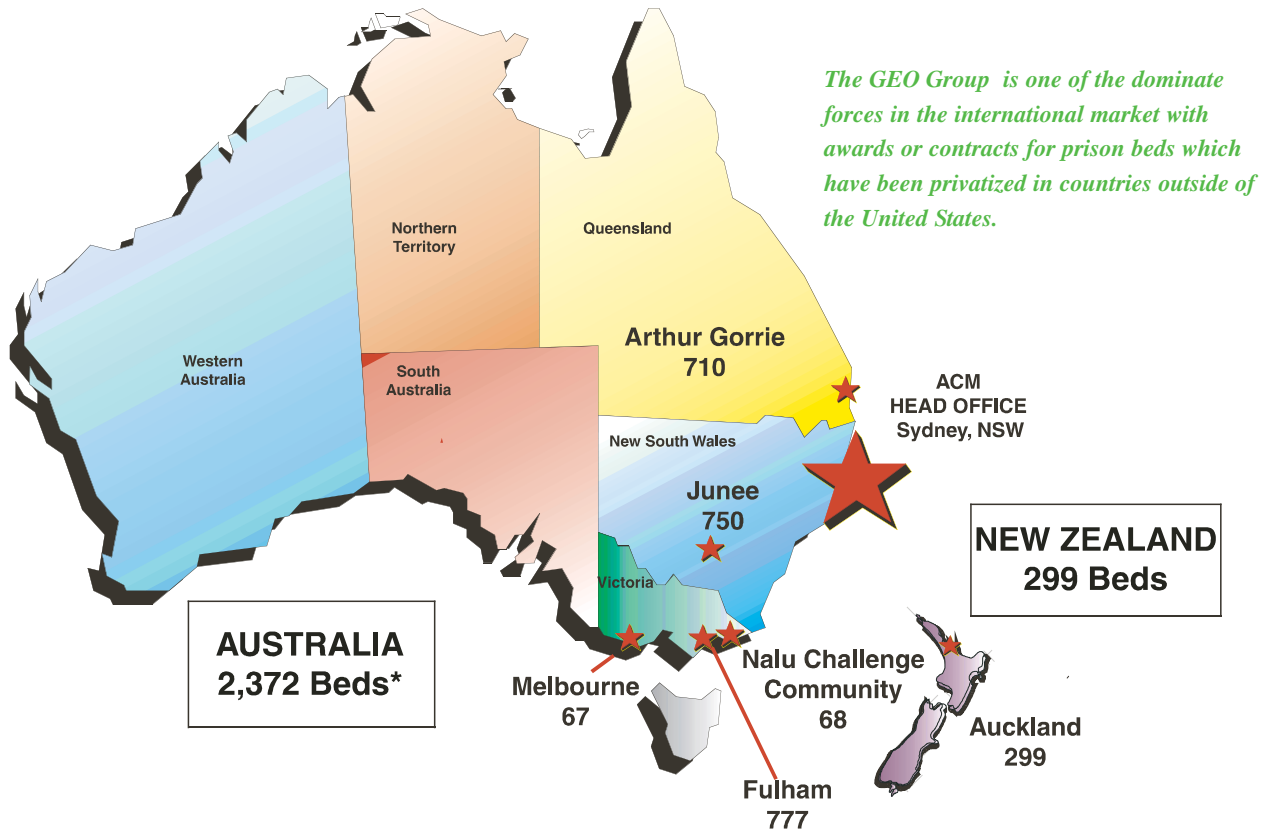
Another contract was awarded by the DHS-BICE in **August 2002** and was renewed in **July 2003** for a period of five years to provide long-term residential transitional services for 250 non-criminal females at the **BROWARD COUNTY TRANSITIONAL CENTER** in Deerfield Beach, Florida. An additional 50 beds are provided for the Broward County Sheriff's Office. [GEO](#)

*The Broward County Work Release & Transitional Center in Florida provides detention facilities for the Department of Homeland Security.*



## INTERNATIONAL SCOPE

### Australia and New Zealand



Beginning in 1992, The GEO Group expanded its correctional services to the international market through its wholly-owned subsidiary, **Australasian Correctional Management Pty Ltd (ACM)**. ACM's name was changed to **GEO Group Australia Pty Ltd** and **GEO Group New Zealand Pty Ltd** in January 2004 to coincide with the global branding process from WCC and its various subsidiaries to names which incorporate the term "GEO Group." GEO Group Australia designed, built and now operates a medium security prison in Junee, Australia for the New South Wales Department of Corrective Services and operates the Arthur Gorrie Remand and Reception Centre outside Brisbane, Australia for the Queensland Corrective Services. In April 1997, ACM opened the Fulham Correctional Centre, a minimum/medium facility in West Sale, Victoria, Australia. The Nalu Challenge Community was annexed to the Fulham

Centre in June 2003 to provide a transitioning environment for those approaching reintegration into the community.

In November 1997, the Public Corrections Enterprise (CORE) of the State of Victoria selected The GEO Group to provide primary health care services to 100 percent of the State's prisons. This contract was renewed in December 2001.

In September 1998, The GEO Group was selected by the Victoria Police Department to manage the Melbourne Custody Suite and associated court custody services.

The New Zealand Department of Corrections selected The GEO Group to operate the Auckland Central Remand Prison in May 1999. The adult male prison, which also addresses the needs of the inmates of the Maori and Pacific Island communities and those with special needs, opened in July 2000. [GEO](#)





*Arthur Gorrie Remand & Reception Centre  
in Queensland, Australia*



*Fulham Correctional Centre  
in Victoria, Australia*



*Junee Correctional Centre  
in New South Wales, Australia*

## South African Custodial Management

In July 1999, the Government of South Africa awarded the South African consortium of The GEO Group, South African Custodial Services (SACS), a 25 year contract to design, construct, finance, operate and maintain the 3,024-bed Kutama Sinthumule Maximum Security Prison in the Northern Province. This project, along with other similar projects and a youth facility, represent the



first prisons to be privatized by a government on the African continent.

The GEO Group's partner in SACS is Kensani Corrections Ltd. South African Custodial Management (SACM) is a subcontractor to SACS and is owned 50% by The GEO Group, 30% by Kensani and 20% by Fidelity Guards. SACM has established a head office in Sandton, near Johannesburg.

SACM



*The Kutama Sinthumule Maximum Security  
Prison in the Republic of South Africa.*



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## Past International Experience

*On July 2, 2003, The GEO Group completed the sale of its 50% interest in Premier Custodial Group Limited (PCGL) to its former joint venture partner in the United Kingdom, Serco Investments Limited. Prior to the sale, PCGL managed operations in England, Scotland and Wales*

### **Premier Custodial Group Ltd.**

In **1994**, the Joint Venture began operation of a 1,111-bed prison and Young Offender Institution (YOI) in **Doncaster**, England for Her Majesty's Prison Services. During that time, the prison twice achieved five-star status from the British Safety Council and in November 1999, was one of only 40 of the world's safest companies presented with the Council's Sword of Honour, recognized as the pinnacle of achievement in the safety world for implementing systems that protect people, plant and equipment and increase productivity and profitability. HMP Doncaster was also recognized as having the lowest suicide rate in the country and was recognized for its ongoing excellence in operations, safety and good practices.

In **November 1996**, HM Prison Services selected PCGL to design, construct, finance and manage the reconstruction of the 524-bed **Lowdham Grange** Prison in Nottinghamshire. In November 1997, a contract was awarded by the Scottish Prison Service to design, construct, finance and operate their prison in **Kilmarnock**, Ayrshire, Scotland. **This was Scotland's first privatized prison project.**

**Hassockfield** Secure Training Centre was awarded to PCGL in November **1998**. PCGL designed, constructed, financed and managed this 40-bed facility for young males between the ages of 12 and 16.

In **June 1999**, HM Prison Service again selected PCGL to design, construct, finance and manage a 400-bed correctional institution for young male offenders. HMP & YOI **Ashfield** is located in Pucklechurch, England.

In **September 1999**, the Prison Service selected PCGL as the supplier for the design, construction, management and financing of HMP **Dovegate**, an 800-bed institute and therapeutic community for adult males located in Marchington, England.

In August **2001**, **Dungavel** House Immigration Detention Centre in South Lanarkshire, Scotland, became PCGL's first contract for the management of immigration detainees under its wholly owned subsidiary, Premier Detention Services Ltd (PDS). PDS was awarded another contract in March 2003 to design, build and operate the new 326-bed **Colnbrook** Immigration Removal Centre in Harmondsworth, Middlesex.

### **Prisoner Escorting & Court Services**

PCGL operated prisoner transportation and court custody contracts across the United Kingdom, moving more than 250,000 prisoners annually. In this effort, PCGL was committed to ensuring that all its services were delivered to the highest standards of excellence and in full satisfaction of its contractual obligations to the home office, the police, the courts and the public. PCGL was responsible for the safe and secure transport of prisoners from prisons and police stations to Magistrates and Crown Courts for court appearances and their return to prison if a custody order is given.

### **Premier Monitoring Services**

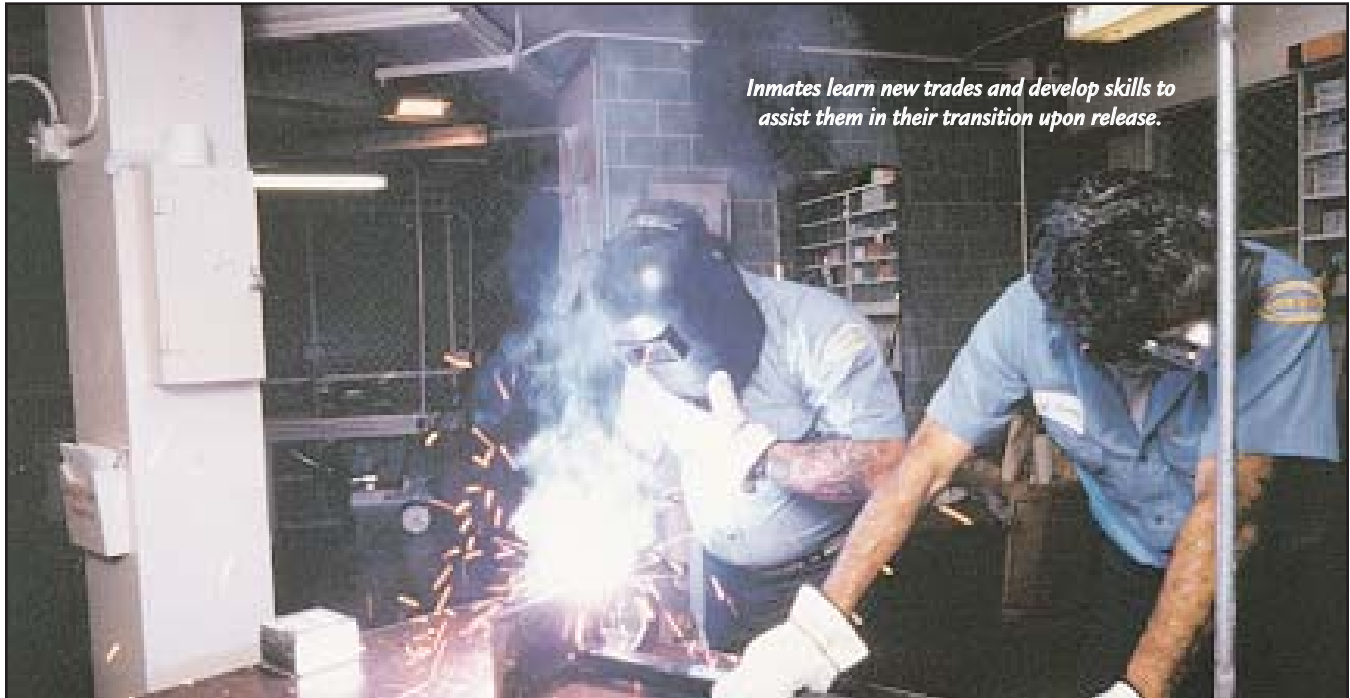
In **November 1998**, PCGL received a contract from The Home Office of Her Majesty's Government to provide home detention services for two of the four Home Office contracts. These contracts, which covered England and Wales, monitored offenders released early from prison. Approximately 2,000 people were "on tag" at any given time. In order to carry out contract requirements, PCGL acquired the assets of Geografix, Ltd., (since renamed Premier Geografix, Ltd.) the provider of a full line of home detention equipment. Live operations began on January 28, 1999—just two months after contract award. In that time, 200 staff were recruited and trained and the infrastructure created to support an operation that spread over 27,000 square miles.

### **DIMIA Australia**

In **September 1997**, ACM was selected by the **Australian Department of Immigration & Multicultural & Indigenous Affairs (DIMIA)** to provide national immigration detention and transportation services. **ACM Detention Services is a world's first** and recognizes the innovative and high quality professional services provided by ACM. The final phase out of this contract was completed on February 29, 2004. [GEO](#)



## INNOVATIONS IN CORRECTIONS



*Inmates learn new trades and develop skills to assist them in their transition upon release.*

The GEO Group prides itself in developing new and innovative approaches to corrections. In addition to providing a safe, secure and humane environment within the correctional facility, The GEO Group continually demonstrates its ability to favorably impact recidivism rates. Two examples of programs that specifically address recidivism are located in central Texas.

At Kyle, Texas, The GEO Group operates a 520-bed Kyle Correctional Center (formerly New Vision) for the Texas Department of Criminal Justice (TDCJ). Recognizing the relationship between chemical dependency and incarceration, The GEO Group entered into a supplemental contract with TDCJ to implement one of the world's largest in-prison therapeutic community chemical dependency treatment programs.

The GEO Group also operates Work Program Facilities (male/female) for the Texas Department of Criminal Justice-Parole Division in Lockhart, Texas. Recognizing the link between the lack of marketable job skills and the incidence of incarceration, The GEO Group recruited private industry to

establish factories within the facilities, train offenders in appropriate skills, and under Federal Prison Industry Enhancement Program (PIE) certification, pay offenders for their labor.

PIE Programs and service industries are also currently in operation at the Moore Haven and South Bay facilities in Florida and under development at the Rivers Correctional Institution in North Carolina, the Taft Correctional Institution in California and the Guadalupe County and Lea County facilities in New Mexico. Government Industry Programs are in operation at Allen Correctional Center in Louisiana, Guadalupe County and Lea County Correctional facilities in New Mexico, Lawton Correctional Facility in Oklahoma.

GED and college level courses supplement substance abuse and vocational training programs that are offered at these facilities. Inmates receive life skills counseling and are exposed to a full-range of programs and activities that help them succeed in their re-entry into society. Although technically complex to develop and administer, these types of programs offer the best opportunity to impact recidivism. [GEO](#)





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# ORGANIZATIONAL CAPABILITIES

The GEO Group is divided into eight divisions:

- **Executive**
- **Operations & Correctional Food Services**
- **Health Services**
- **Legal, Contract Compliance & Human Resources**
- **Design Services**
- **Finance/Business Management & Information Systems**
- **International Services**
- **Business Development**

The **EXECUTIVE DIVISION** is responsible for the growth, success and financial stability of the corporation. Senior Staff represent the eight divisions and are the most seasoned, professional leadership team in the private corrections industry with an average of over ten years working together.



*George Zoley, Chairman of the Board and Chief Executive Officer (far left) and Wayne Calabrese, Vice Chairman and President (far right), lead the celebration on July 9, 2003 when The GEO Group became a totally independent company, thus opening the doors to an exciting new future.*

The **OPERATIONS DIVISION** is responsible for ensuring adherence to the operational standards of the various management contracts and professional and governmental commissions and/or regulatory agencies, as well as setting and monitoring the operational policies and procedures of The GEO Group. Operational responsibilities include training and administration of all personnel, purchasing of supplies and



*The Control Center monitors all activity.*

contract services, and development of educational, vocational, counseling, and life skill offender programs. The Operations Division is also responsible for the provision of quality meals to all offenders in strict accordance with regulatory, client, and nutritional requirements. Institutional food service responsibilities include the hiring and training of staff, monitoring of food operations, purchasing of food and supplies, and maintenance of equipment, as well as adherence to all applicable safety and nutritional standards and codes.

The **HEALTH SERVICES DIVISION** is responsible for providing comprehensive correctional health services to The GEO Group's detention/correctional facilities. Services include the retention of community health care providers, negotiation of professional fees for supplies and services, employment and training of medical and administrative staff, and development and monitoring of health services programs and protocols.

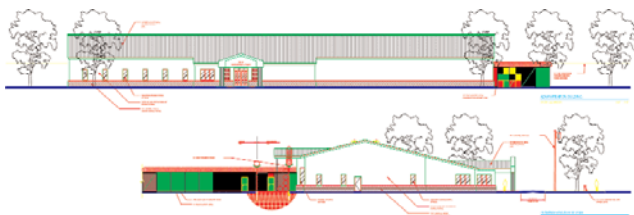
The **LEGAL DIVISION** provides advice and counsel on all legal issues involved in the operation of the company. This includes litigated matters as well as employment and workers compensation issues. This division also drafts and negotiates contracts and agreements with clients and oversees the Office of Professional Responsibility. The General Counsel acts as





secretary of the corporation and is responsible for recording the minutes of all Board of Directors and Shareholders meetings. Contract Compliance is responsible for monitoring all operations to ensure compliance with the various standards and contractual requirements for each agreement. Responsibilities include the development of both corporate and contract-specific Policies and Procedures Manuals. The division is the primary contact with the client appointed liaison on all policy and contract issues. The division also monitors, with the Operations Division, EEO and affirmative action, as well as the Quality Control Program. We assumed responsibilities from TWC for the human resources function and the department was fully staffed by the First Quarter 2003 with oversight for staffing and personnel services for all of domestic operations. This includes updating benefits and developing compensation packages and pay practices, responding to government inquiries and compliance issues, as well as assisting in developing strategies for staffing and recruiting.

**THE GEO GROUP DESIGN SERVICES, INC. (GGDSI)**, furnishes the in-house technical capability to ensure that the client receives state-of-the-art design, based upon proven operational reliability, on-time and within budget. The division maintains an extensive architectural library and has the most modern and efficient Computer Aided Drafting equipment available. Together with other divisions of The GEO Group,



the Design Group coordinates all aspects of facility development with our subcontractors with the goal to provide our client with a well-designed facility that is reasonable in cost and appropriate for its intended use.

**INTERNATIONAL SERVICES** provides a corporate-level oversight of operations currently conducted in Australia, New Zealand, South Africa, and Canada. Expanding resources and aggressive efforts focus on new global business opportunities.



*Our International Services oversees projects and development opportunities in an expanding global marketplace.*

The **FINANCE/BUSINESS MANAGEMENT DIVISION** is responsible for developing and implementing the billing system for each client and to ensure the prompt, systematic payment of all corporate obligations under the individual management contracts. This department monitors and analyzes budgetary and purchasing procedures, tax reporting, and fiscal management and acts as primary liaison with the Securities Exchange Commission and the New York Stock Exchange. As a part of the company's new direction after the sale of its parent company in 2002, a new **INFORMATION SYSTEMS DEPARTMENT** was added to the corporate structure and became fully functional by the First Quarter 2003. Our first Chief Information Officer and team of cyber professionals are making great strides in setting a new direction for our growing digital needs. **PAYROLL** and **TAX** Departments were also implemented at that time.

The **BUSINESS DEVELOPMENT DIVISION** is responsible for marketing the company's design, build, finance and/or management services to government clients. Marketing responsibilities include initial client contacts, formal presentations, identification of project construction and financing partners, development and submission of proposals, including terms of financing and operation.

GEO

## DESIGN & DEVELOPMENT EXPERIENCE

The GEO Group has been involved in the design, construction and management of correctional facilities since its inception. Over the past 15 years, The GEO Group's in-house design and development team has been the developer of correctional facility construction projects valued in excess of \$1.22 billion. Recognized both in the United States and abroad as the premier correctional development and management company for producing correctional facilities, our reputation has been earned through dedication to a management philosophy that emphasizes security, functionality, durability, and cost effectiveness as our prime objectives.

The GEO Group's years of correctional facility development experience have shown that in order to provide the client agency with the most efficient life-cycle cost, the facility operator must be actively involved in the design and construction phase of the facility. Since the beginning, The GEO Group has included a team of correctional experts from security services, medical services, food services, inmate programs, facility maintenance and information technology in the design team. This team stays involved in all phases of the design from conceptual design through final development. In selecting The GEO Group as the project manager/owner's representative for a design, build, finance and manage project, the client is



assured of a single point of contact for all issues.

The GEO Group has an impressive record of constructing correctional facilities on time and within budget. In fact, The GEO Group has never missed a completion date and has never been involved in litigation to claim additional compensation. We have never exceeded the originally authorized contract price for any construction project.

The best evidence of The GEO Group's ability to perform is to examine our history. Another indicator of our reputation for innovative design in this field is evidenced by the ever-increasing requests for tours of our facilities by correctional experts and public leaders from throughout the world.

The GEO Group family brings to each construction project:

- A highly experienced and professional team of design and construction experts;
- The latest correctional facility designs, field tested by The GEO Group for their operational efficiency, effectiveness, security, and safety;
- Cutting edge design and construction techniques designed to "fast track" construction projects;
- A world-wide system of construction materials suppliers. [GEO](#)

*Teamwork spells success. The GEO Group's team of architects work on multiple projects simultaneously.*



## HEALTH & MENTAL HEALTHCARE

**A**TLANTIC SHORES HEALTHCARE, INC. (ASH), another wholly-owned subsidiary of The GEO Group, provides comprehensive mental health and health care services.

The formation of Atlantic Shores Healthcare, Inc. is part of a planned program for diversification into businesses related to our core services and builds on our expertise in comprehensive health care, including alcohol and drug dependency services, group and individual therapy, as well as other institutional health care programs.

**Atlantic Shores Hospital**, a psychiatric health care facility located in Ft. Lauderdale, Florida, is the first operating unit for Atlantic Shores Healthcare, Inc.

In May 1998, Atlantic Shores Healthcare, Inc. was selected by the Florida Department of Children and Families (FDCF) to

assume operation of the 350-bed **South Florida**

**State Psychiatric Hospital (SFH)** in Pembroke Pines beginning in November 1998.

The contract also included the design, finance construction and management of a new facility which was completed in December 2000. **This represents**

**the first comprehensive privatization of a state psychiatric hospital in the United States.** Atlantic Shores' management and treatment programs resulted in the FDCF exercising their renewal option on January 31, 2003 for an additional five years.

### Implementing a New Recovery Culture *Operational Milestones*

- Atlantic Shores' staff have been trained and integrated into the therapeutic process and have become active members of the treatment team.



*South Florida State Hospital in Pembroke Pines, Florida.*

- Within the first two years of assuming operations, **THE AVERAGE STAY FOR RESIDENTS DROPPED FROM MORE THAN 8 YEARS TO ONLY 280 DAYS!**
- Re-admission after discharge has dropped to the lowest in South Florida State history. Since March 1999, there has been NO waiting list for admissions to the hospital, resulting from the fact that more clients are being served.
- Incidents that required restraint and seclusion have become so rare that rooms once used for this purpose are now "comfort rooms" used by residents for "voluntary" time-outs.
- Accreditation by the Joint Commission on Accreditation of Health Care Organizations (JCAHO) was contractually obligated to be achieved within 18 months—but was obtained in ten months of contract award.

In an article published in *Mental Health Weekly* (9/23/02), it was noted that "The transformation of South Florida State Hospital has been considered such a success by advocates that the Florida Statewide Advocacy Council sent a letter to Florida Gov. Jeb Bush supporting the idea that the public/private model for psychiatric hospitals be replicated elsewhere in the state. In the letter, it was noted that, "The dramatic improvement in outcomes stems from a change in philosophy at the hospital once Atlantic Shores took over. They essentially changed the mission of the hospital from one of custodial care to one of very active treatment." **ASH**



*The campus at South Florida State Hospital provides a town center atmosphere for persons served.*



## ACCREDITATIONS

The best evidence of The GEO Group's ability to perform is to examine our history. The GEO Group subscribes to operational standards promulgated by a number of different certifying groups and opens its facilities to inspection and accreditation by these associations, commissions and councils. This accreditation serves as additional protection for the client agency against claims and litigation.

As a matter of corporate policy, all GEO Group facilities are designed and operated in general accordance with the recommendations of the following organizations:

- American Correctional Association (ACA)
- International Organization for Standardizations (ISO)
- National Commission on Correctional Health Care (NCCHC)
- Joint Commission on Accreditation of Healthcare Organizations (JCAHO)
- Australian Council of Health Care Standards (ACHS)
- National Safety Council of Australia (NSCA)
- Southern Association of Colleges & Schools (SACS)
- Correctional Education Association (CEA)
- The standards of the client agency



*The GEO Group's facilities take great pride in their high standards of operation.*

**The following GEO facilities are currently accredited by the American Correctional Association (ACA):**

- Allen Correctional Center, Kinder, Louisiana
- Aurora INS Processing Center, Aurora, Colorado
- Bridgeport Correctional Center, Bridgeport, Texas
- Broward County Work Release & Transitional Center, Deerfield Beach, FL
- Cleveland Correctional Center, Cleveland, Texas
- Coke County Juvenile Justice Center, Bronte, Texas
- East Mississippi Correctional Facility, Meridian, MS
- George W. Hill Correctional Facility, Thornton, PA
- Guadalupe County Correctional Facility, Santa Rosa, NM

- Kyle Correctional Center, (formerly New Vision) Kyle, Texas
- Lawrenceville Correctional Center, Lawrenceville, Virginia
- Lawton Correctional Facility, Lawton, Oklahoma
- Lea County Correctional Facility, Hobbs, New Mexico
- Lockhart Secure Work Program Facilities (men's), Lockhart, Texas
- Lockhart Secure Work Program Facilities (women's), Lockhart, Texas
- Marshall County Correctional Facility, Holly Springs, MS
- Michigan Youth Correctional Facility, Baldwin, MI
- Moore Haven Correctional Facility, Moore Haven, FL
- South Bay Correctional Facility, South Bay, Florida
- Queens Private Correctional Facility, Jamaica, New York
- Rivers Correctional Institution, Winton, North Carolina
- Taft Correctional Institution, Taft, California
- Western Region Detention Facility, San Diego, CA



**The following GEO Group facilities are currently NCCHC, JCAHO or ACHS accredited:**



- Allen Correctional Center, Kinder, Louisiana
- Aurora INS Processing Center, Aurora, Colorado
- Atlantic Shores Hospital, Ft. Lauderdale, Florida
- GEO Group Australia, Sydney, Australia
- Aurora INS Processing Center, Aurora, Colorado
- Bridgeport Correctional Center, Bridgeport, Texas
- Central Texas Parole Violator Facility, San Antonio, Texas
- Coke County Juvenile Justice Center, Bronte, Texas
- Fulham Correctional Centre, Victoria, Australia
- George W. Hill Correctional Facility, Thornton, PA
- Karnes Correctional Center, Karnes City, Texas
- Kyle Correctional Center, Kyle, Texas
- Lawton Correctional Facility, Lawton, Oklahoma
- Marshall County Correctional Facility, Holly Springs, Mississippi
- Michigan Youth Correctional Facility, Baldwin, Michigan
- Moore Haven Correctional Facility, Moore Haven, Florida
- Rivers Correctional Institution, Winton, North Carolina
- South Bay Correctional Facility, South Bay, Florida
- South Florida State Hospital, Pembroke Pines, Florida
- Taft Correctional Institution, Taft, California (JCAHO)
- Val Verde Correctional Facility, Del Rio, Texas

**GEO Group Australia and the Fulham Correctional Centre in Victoria achieved accreditation from the Australian Council of Health Care Standards (ACHS) on June 24,**

1999. In November 2002, they were both reaccredited for an additional four years. The ACHS is the Australian counterpart to the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). The award is normally given to large public and private hospitals and is the quality standard by which health care is controlled. The criteria for accreditation measures increased efficiency of health services delivery, greater organizational effectiveness, better overall health protection for inmates, reduced risk of liability related to health services, as well as greater cost effectiveness and overall health protection for staff and the community. This is a major achievement following two years of development work and is, in itself, a reflection of the standard of our services and of the commitment and quality of staff whom we employ.



The GEO Group has facilities on three continents who have attained accreditation from the International Organization of Standardizations (ISO).



#### Australia/New Zealand

- GEO Group Australia and GEO Group New Zealand's Head Office, Sydney, Australia
- GEO Group Australia Detention Services Head Office, Sydney, Australia
- Arthur Gorrie Remand and Reception Centre, Queensland, Australia
- Auckland Central Remand Prison, Auckland, New Zealand
- Fulham Correctional Centre, Victoria, Australia
- Junee Correctional Centre, Junee, NSW, Australia
- Melbourne Custody Centre
- Pacific Shores Healthcare, Australia

#### Republic of South Africa

- Kutama Sinthumule Maximum Security Prison

#### United States

- Taft Correctional Institution, Taft, California

Department of Immigration & Multicultural & Indigenous Affairs (DIMIA) previously operated facilities:

- Baxter, South Australia
- Maribyrnong, Victoria

- Perth, Western Australia
- Port Hedland, Western Australia
- Villawood, New South Wales

The **Taft Correctional Institution** completed their ISO 9002 registration in January 2000 and became the **first prison, public or private, in the United States to ever receive this distinction.**

In August 2003, the **Kutama Sinthumule Maximum Security Prison in South Africa** became the **first prison in the country and the continent of Africa** to obtain the International Standard Organization 9001:2000 certification from the South African Bureau of Standards.

The GEO Group's wholly-owned subsidiary, **GEO Group Australia**, has



attained quite an impressive record in the country. In December 2000, the **Arthur Gorrie Correctional Centre** in Brisbane, Queensland, was awarded the Five-Star Grading by the **NATIONAL SAFETY COUNCIL OF AUSTRALIA LTD. (NSCA)**. This achievement is a first for corrections in the state of Queensland and follows on the heels of our 5 star award in August 2000 at the **Junee Correctional Centre** which was the first such award in the state of New South Wales AND the first correctional centre in Australia to be so recognized. In June 1999, the maximum three year accreditation was awarded to Fulham Correctional Centre in Fulham, Victoria. They received the highest 5 Star grading in September 2003. This achievement, supported by ISO 9000, demonstrates the commitment to quality and health and safety management systems.

The **Melbourne Custody Centre** in Melbourne, Victoria, Australia was approved on April 2, 2004 by Lloyd's Register Quality Assurance Limited to the **SAFETYMAP 4TH EDITION-ADVANCED LEVEL.**



The Safety Management System recognizes management of the safety, security and welfare of prisoners housed and the escorting of prisoners to and from court and guarding prisoners during court appearances.

The **Auckland Central Remand Prison** in Auckland, New Zealand has become the **first and only prison in New**

**Zealand** to have its Health Services accredited by **QUALITY HEALTH NEW ZEALAND**.

The **Arthur Gorrie Remand and Reception Centre** in Brisbane, Queensland, Australia has achieved **HAZARD ANALYSIS CRITICAL CONTROL POINTS (HCCAP)** accreditation for the last two years, meeting ISO 9002 requirements on both occasions.



The **SOUTHERN ASSOCIATION OF COLLEGES AND SCHOOLS (SACS)** accredits more than 12,000 public and private institutions in 11 states of the Southeastern U.S. and in Latin America. Member institutions regularly perform comprehensive self-evaluations to assist them in planning for improvement and to assure the public of their overall quality. SACS is one of only six such regional accrediting organizations in the United States recognized by the U.S. Department of Education.

The educational programs at the following GEO Group's facilities are currently certified by SACS:

- Bridgeport Correctional Center
- Cleveland Correctional Center
- Kyle Correctional Center
- Lawrenceville Correctional Center
- Lockhart Secure Work Program Facilities (men's)
- Lockhart Secure Work Program Facilities (women's)
- South Bay Correctional Facility

The following facilities are making preparations to seek accreditation in the near future:

- Marshall County Correctional Facility
- Moore Haven Correctional Facility



The **Lawton Correctional Facility** in Lawton, Oklahoma became the **first adult private correctional facility in the world** to be accredited by the **CORRECTIONAL EDUCATION ASSOCIATION (CEA)**, the largest international educational accreditation organization. The certification covers both academic and vocational programs at the facility for a three year period when re-accreditation will be sought.

## OUTSTANDING ACCOMPLISHMENTS IN THE UNITED KINGDOM IN PREVIOUSLY OPERATED FACILITIES:

*On July 2, 2003, The GEO Group completed the sale of its 50% interest in Premier Custodial Group Limited (PCGL) to its former joint venture partner in the United Kingdom, Serco Investments Limited. Prior to the sale, The GEO Group and Serco (PCGL) managed operations in the UK that achieved the following accreditations and honors:*

### BUTLER TRUST AWARD

The Butler Trust, through its annual award scheme and development programme, helps to develop effective care for prisoners. Its objectives are to identify and promote excellence and innovations by prison staff, develop best practice in the care of prisoners, and provide professional and personal development opportunities. The Princess Royal, Princess Anne is patron of the Butler Trust.

- Her Majesty's Prison and Young Offender Institution Doncaster
- Her Majesty's Prison & Therapeutic Community Dovegate
- Her Majesty's Prison Kilmarnock

### BRITISH SAFETY COUNCIL'S SWORD OF HONOUR

From a universe of 200 other companies worldwide, HMP & YOI Doncaster was recognized by an independent award panel as one of the 40 companies that effectively promoted best practices, significantly reduced accidents in the workplace, and increased productivity and profitability. The Council commendation of HMP Doncaster stated, "If every business followed your lead, the country could halve the £18 billion cost of poor safety in five years by cutting injuries, ill health, compensation, fines, closures and court cases." The BSC is one of the world's leading workplace safety organizations and has also honored HM Prison Lowdham Grange. Both institutions were also presented with the Council's Five Star Safety Award.

### CHARTER MARK

The Charter Mark is the Government's award for recognizing, and encouraging excellence in the delivery of public services. To qualify for the Charter Mark, one has to prove that it is raising the standard of public sector services through a sharp focus on such issues as: information and opens;





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choice and consultation; courtesy and helpfulness; problem resolution; value for money; and independent validation. HMP Doncaster facility has been recognized with the Charter Mark commendation.

### **INTERNATIONAL ORGANIZATION FOR STANDARDIZATION (ISO)**

In July 1999, HM Prison and Young Offender Institution in Doncaster, England achieved ISO 9002 certification. The facility retained this accreditation in 2002 without any recorded non-compliances against the standard. In addition to this honor, the Doncaster facility became the first privatized prison in the world to receive the ISO 14001 Environmental Management Systems (EMS) Award in July 2001. The goal of ISO 1400 is to promote environmental stewardship among companies around the world by encouraging them to use a consistent, documented environmental management system that drives organizational development and makes environmental considerations part of every employees' job. In October 2001, Doncaster was further recognized when it was named a Government Beacon of Good Practice and Innovation. The designation of "Beacon" indicates that a company has a solid track record for delivering high-quality public service, that it plays a key role in spreading its "best practices" to the public sector, and that it serves as a shining example for other organizations.

### **INVESTORS IN PEOPLE**

Investors in People is the national standard that seeks to improve an organization's performance and secure competitive advantages by focusing on the people within the organization. The standard was developed during 1990 by the National Training Task Force, in partnership with leading national business, personnel, professional and employee organizations, and it applies to businesses of all sizes and in all sectors. Investors in People utilizes a planned approach to identifying and communicating business goals, and to developing people to meet these goals, resulting in a capable, motivated workforce that can fulfill an organization's needs precisely. The HM Prison & YOI Doncaster, Loudham Grange and Court Escort and Custody Services have both been recognized by Investors in People. [GEO](#)

## **COMPLIANCE**

An excellent example of The GEO Group's ability to comply with court orders and standards is our successful development and operation of the Bridgeport and Kyle facilities for the Texas Department of Criminal Justice—Institutional Division (formerly Texas Department of Corrections). The State of Texas, Department of Corrections, was involved in a protracted, eighteen year federal court law suit concerning all aspects of prison administration and inmate rights. This suit, styled Ruiz vs. Lynaugh, was finally settled in the mid 1980's. This settlement involved virtually every policy and procedure of prison administration, as well as the physical characteristics of facility design and furnishing.

The GEO Group entered into a contract with the Texas Department of Criminal Justice in 1987 to design, construct and operate two 500-bed correctional facilities: one in Bridgeport, Texas and the other in Kyle, Texas. The facilities became operational in 1989. These facilities are required to meet all State Correctional Facility Policies & Procedures and Standards, unless exempted due to their specific facility mission. Although the Bridgeport Center continues to serve as a pre-release facility, the Kyle facility now operates as a chemical dependency treatment facility. The Sunset Advisory Commission, a state agency, was directed by the Texas Legislature to determine if the contracts with The GEO Group and another private sector operator were complying with state law and standards. The report concluded that The GEO Group was in compliance with those standards which were sufficiently objective in measurement.

An additional example of compliance with federal court orders is the Williams vs. McKeithen order in Louisiana. For approximately two years, The GEO Group complied with the numerous requirements mandated by the federal decree for the management of the Louisiana correctional facilities, including the Allen Correctional Center operated by The GEO Group. During the latter part of 1993, the federal judge finally released the first of the Louisiana correctional facilities from court oversight due to their sustained compliance to the court decree. The GEO Group is proud to have been one of the first Louisiana correctional facilities removed from the court order. [GEO](#)





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*The GEO Group offers industry and PIE programs which give the offender an opportunity to gain new skills which help facilitate a smooth reintegration into society upon release.*



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